**EKO Guarantee Policy on Use of License, Certificates and Marks of Conformity**

(D-4.1.3, Issue 1, 01.08.2019)

a) EKO GUARANTEE certification marks indicate conformance of the organization’s management system with the requirements of the applicable ISO standard.

# b) EKO GUARANTEE policy governing any mark that it authorizes certified clients to use. This assures, among other things, traceability back to EKO GUARANTEE. There is no ambiguity, in the mark or accompanying text, as to what has been certified and which certification body has granted the certification. This mark shall not be used on a product or product packaging seen by the consumer or in any other way that may be interpreted as denoting product conformity.

# 2. EKO GUARANTEE Mark

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| Guidance on acceptable usage of EKO GUARANTEE Mark - Logos | |
| **Use** | **EKO GUARANTEE Logo Mark** |
| a)Marketing materials – Such as brochures, advertisements, web sites, videos, etc. | Yes – EKO GUARANTEE logo must be accompanied by your company name/logo, and location. |
| b)Stationary – such as business cards, labels, envelopes, letter heads, invoices, etc. | Yes – you may use the EKO GUARANTEE Mark if marketing materials are related to your approved scope. Mark should be of a size such that all features are clear. |
| c) On product  d) On Laboratory, calibration or inspection reports | No  No |
| e) On vehicles | Yes – EKO GUARANTEE logo must be accompanied by your company name/logo, and location. |
| f) On flags and banners | Yes |
| g) Greeting cards and calendars | Yes |
| h) On primary packaging | Yes, |
| i) On secondary packaging | Yes |
| j) On signs | Yes |
| k) Billboards | Yes |
| l) On Certificates of compliance | Yes- Must be accompanied by a disclaimer indicating that registration only applies to the quality system |
| m) Promotional materials | Yes |

**3. Accreditation Board Mark**

Electronic copies of the mark can be obtained from EKO GUARANTEE.

**RULES**

a) A certified organization may use the Accreditation Board accreditation mark only in conjunction with the accredited CB’s mark on the organization’s stationery and literature, and in its advertising, subject to the conditions in this Accreditation Rule and to the CB’s conditions for use of its mark.

b) The Accreditation Board accreditation mark shall be reproduced:

a. colour:

b. in a size which makes all features of the mark clearly distinguishable.

c. without distortion of its dimensions.

c) When using the Accreditation Board accreditation mark, its size must not exceed the size of the CB’s mark.

d) An organization may not place the Accreditation Board accreditation mark in isolation from the CB’s mark.

e) Accreditation Board’s accreditation mark shall not be used on a product or in such a way as to suggest that the

CB and/or Accreditation Board have certified or approved any product, process, or service of a certified organization, or in any other misleading manner.

f) Accreditation Board’s accreditation mark shall not be applied to laboratory test, calibration or inspection Reports, as such reports are deemed to be products in this context

g) Accreditation Board’s accreditation mark shall not be used on larger boxes etc., for transportation. However, a clear statement may be printed to the effect that the product contained therein was manufactured in a facility with [quality or environmental] management systems certified as being in conformity with [specific standard such as ISO 9001 or ISO 14001].

**4. EKO GUARANTEE control of ownership**

4.1. EKO GUARANTEE requires that you, as a client organization:

a) Conform to EKO GUARANTEE requirements when making reference to its certification status in communication media such

as the internet, brochures or advertising, or other documents,

b) Do not make or permit any misleading statement regarding its certification,

c) Do not use or permit the use of a certification document or any part thereof in a misleading manner,

d) Upon suspension or withdrawal of its certification, discontinue its use of all advertising matter that contains a reference to certification, as directed by EKO GUARANTEE,

e) Amend all advertising matter when the scope of certification has been reduced,

f) Do not allow reference to its management system certification to be used in such a way as to imply that EKO GUARANTEE

certifies a product (including service) or process,

g) Do not imply that the certification applies to activities that are outside the scope of certification, and

h) Do not use its certification in such a manner that would bring EKO GUARANTEE and/or certification system into disrepute and lose public trust

4.2 EKO GUARANTEE exercises proper control of ownership and takes action to deal with incorrect references to certification status or misleading use of certification documents, marks or audit reports. Such action could include requests for correction and corrective action, suspension, withdrawal of certification, publication of the transgression and, if necessary, legal action

**Marketing Your Certification**

Achieving EKO GUARANTEE certification as per ISO management system standards places you amongst EKO GUARANTEE client companies who can demonstrate that they have an effective management system. This is good news and is worth shouting about. So how can you leverage EKO GUARANTEE brand and your certification?

1. Place banners on your building
2. Use the logo on your letter heads
3. Use the logo on your business cards
4. Advertise your company worldwide on EKO GUARANTEE website (ask us for details)
5. Advertise your approval on a web site. Include a statement on your system approval in your marketing material, if you state clearly that the system is approved (not the product) you can also use EKO GUARANTEE logo.

EKO GUARANTEE is always ready to help and advise you on how to maximize your certification.

EKO GUARANTEE will take suitable action to deal with incorrect references to the certification or misleading use of certification marks found in advertisements, catalogues, etc.

*Note - Such action could include corrective action, withdrawal of certification, publication of the*

*transgression and, if necessary, other legal action.*

4.1.3.1 The certification body shall exercise the control as specified by the certification scheme over ownership, use and display of licenses, certificates, marks of conformity, and any other mechanisms for indicating a product is certified.

NOTE 1 Guidance on the use of certificates and marks permitted by the certification body can be obtained from ISO/IEC Guide 23.

NOTE 2 ISO/IEC 17030 provides requirements for the use of third-party marks.

4.1.3.2 Incorrect references to the certification scheme, or misleading use of licenses, certificates, marks, or any other mechanism for indicating a product is certified, found in documentation or other publicity, shall be dealt with by suitable action.

NOTE Such actions are addressed in ISO Guide 27 and can include corrective actions, withdrawal of certificate, publication of the transgression and, if necessary, legal action.

Signature & seal Signature & seal

Client Representative EKO GUARANTEE Private limited

Date Date

Place Place